



Enhancing Courteous Communications in the Workplace: Change-Focused Conversations

with Ali Hall

Child Welfare staff work in a fast paced and stressful environment. Our communications with our families and community organizations demand the highest level of professionalism. Unfortunately, sometimes when we return to our office environments, those practiced skills can evaporate.

This workshop will provide a fast-paced set of experiential exercises for creating conversations to promote effective communication in the workplace.

Outcome Objectives for Participants:

- Participants will be able to form change-focused learner questions.
- Participants will be able to identify key strengths and skills in others for better workplace communication.
- Participants will be able to develop strategies and options for participating in effective workplace communication.
- Participants will be able to demonstrate appropriate workplace communication.

Ali Hall is an independent contractor and trainer, and has designed and facilitated over two hundred Motivational Interviewing workshops for behavioral health clinicians, program administrators, educators, social and child welfare workers, health care providers, health coaches, and criminal justice professionals, and provides training for trainers in evidence-based practices. Prior to becoming a trainer and consultant, Ali served as Director of Training for a large behavioral health agency, providing training to more than 650 staff throughout California working in incarcerated and community-based client settings. Ali earned her undergraduate degree with honors, Summa Cum Laude, at Occidental College in Los Angeles, completed master's degree work at Cornell University in Industrial and Labor Relations, and received her Juris Doctorate, with an employment law specialization, from the Cornell University School of Law, in Ithaca, New York.

August 10

Session 1: 8:45am - 12:00pm

Session 2: 1:00pm - 4:15pm

|OR|

August 11

Session 1: 8:45am-12:00pm

Session 2: 1:00pm - 4:15pm

Registration a half hour before the training.

1747 COPPERHILL PARKWAY

SANTA ROSA, CA 95403

Click [HERE](#) for directions.

INVITED COUNTIES: Sonoma

REGISTRATION DEADLINE:

Please contact your County Training Manager by **August 3rd** to request

PLEASE NOTE: In order to receive credit for completion of this training and to receive CEUs, you must arrive on time and complete the entire session. You MUST provide your license # when signing in if you wish to earn CEUs. No exceptions.

3 CEUs will be provided to LCSWs and LMFTs, PCE#1854. Provider approved by the Board of Registered Nursing, Provider #CEP13140, for 3 Contact Hours. No charge for training.

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